

How to make an appointment?

- 📱 Via **the myLAB smartphone app**
(available on iOS and Android)
- ➔ On the website **www.pickendoheem.lu**
- ☎ Via Telefon on **27-321**

When making an appointment, you will be asked to **provide the medical prescription**



⚠ **Please phone** for same-day or emergency appointments

Who are we?

The result of the partnership between national nursing networks and BioneXt LAB medical laboratory, Picken Doheem is a free service which is accessible to all, residents and border residents, providing a collection service at a location of your choice :

- Without an appointment at our collection centers
- With an appointment at your home or workplace



www.pickendoheem.lu

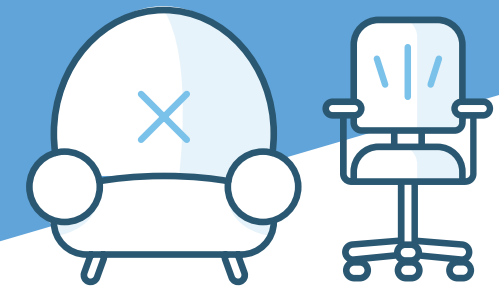
Service offered by BioneXt LAB

Medical analysis laboratory

Follow us :



D_PREA_069_001



Your samples at a
location of your choice

Anytime, Anywhere

Where?

IN A COLLECTION CENTER

Without appointment



Find the list of centres and schedules on :
www.pickendoheem.lu/centres

AT A LOCATION OF YOUR CHOICE

With appointment



Free of charge



For all the family



At your home or workplace



Monday to Friday
06:30 - 17:00
Saturday
06:30 - 10:30

First access to your results

Once your results are available, you will be **sent an SMS and e-mail** containing a **unique Token** providing you with initial access to your myLAB account.

1



Download the app on your smartphone



Or access myLAB via our website:
<https://mylab.bionext.lu>

2

Click on «Sign in with Token» and **enter the Token** received via SMS and e-mail

3

Enter your date of birth, an e-mail address and a password of your choice (to remember for future login)

4

Your myLAB account is activated

Future login

Once your **myLAB account has been activated**, you will be notified of the availability of your results **by SMS and e-mail**.

Access your results by **entering your email address and password** in the app or on the website <https://mylab.bionext.lu>

Our specific services

Services available on request during your appointment.



VR CARE

Worried about the idea of having a blood sample taken?

Our medical solution combining proven therapeutic approaches and virtual reality will help reduce your anxiety.



VeinViewer® Flex

Difficulties having your blood sample taken?

VeinViewer® Flex is a technology helping to visualise your veins and identify the best place to insert the needle.